

ABSTRACT OF THE DISCLOSURE

A method, system and computer program product for managing applications service provider (ASP) transactions between an ASP and an ASP user. The method on which the system and computer program product are based includes receiving an ASP transaction request from the user via a communications network such as the Internet, selecting an ASP for processing the transaction request, and transmitting instructions for performing the transaction request, via the communications network, to the selected ASP. The ASP transaction request may be received by receiving a user identifier from the user or by receiving a document consultation request from the user. Selecting an ASP may include selecting a special service ASP.